In the claims:

     1. (Cancelled)

     2. (Currently amended) The method of claim [[1]] 3, further comprising:
          determining at the call center an available enrollment data; and configuring the unit
          request call trigger based on the determination.

     3. (Currently amended) A method for automated unit service requests from a telematics
unit, the method comprising:
       setting a unit request call trigger at the telematics unit from a call center;
       receiving a unit request call based on the unit request call trigger; and
       configuring the telematics unit in response to the received unit request call; The
method of claim 1
          wherein the step of receiving a unit request call based on the unit request call trigger
comprises:
               receiving a carrier response to a generated unit request call, wherein the carrier
response indicates MIN availability; and
               resetting the unit request call trigger responsive to the carrier response.

     4. (Currently amended) A method for automated unit service requests from a telematics
unit, the method comprising:
       setting a unit request call trigger at the telematics unit from a call center;
       receiving a unit request call based on the unit request call trigger; and
       configuring the telematics unit in response to the received unit request call; The
method of claim 1
          wherein setting a unit request call trigger comprises:
          receiving a subscriber service call at the call center;
          determining if the telematics unit is data upload capable; and

configuring the telematics unit to initiate the unit request call at a predetermined time based on the determination.

5. (Original) The method of claim 2 wherein determining available enrollment data comprises:

determining if a customer data record is expected.

6. (Currently amended) A method for automated unit service requests from a telematics unit, the method comprising:

setting a unit request call trigger at the telematics unit from a call center;

receiving a unit request call based on the unit request call trigger;

configuring the telematics unit in response to the received unit request call;

determining at the call center an available enrollment data; and configuring the unit request call trigger based on the determination;

~~The method of claim 2~~ wherein determining available enrollment data comprises[[:]] determining if a personal calling number is available.

7. (Currently amended) The method of claim [[1]] 3 wherein configuring the telematics unit comprises[[:]] performing a base configuration.

8. (Currently amended) The method of claim [[1]] 7 wherein configuring the telematics unit further comprises[[:]] ~~performing a base configuration; and~~ performing a personal calling configuration.

9. (Cancelled)

10. (Currently amended) The computer usable medium of claim [[9]] 11, further comprising:

computer program code for determining at the call center an available enrollment

data; and

computer program code for configuring the unit request call trigger based on the

determination.

11. (Currently amended) <u>A computer usable medium including a computer program for</u>
<u>automated unit service requests from a telematics unit, comprising:</u>

<u>computer program code for setting a unit request call trigger at the telematics unit</u>
<u>from a call center;</u>

<u>computer program code for receiving a unit request call based on the unit request call</u>
<u>trigger;</u>

<u>computer program code for configuring the telematics unit in response to the received</u>
<u>unit request call; and</u> ~~The method of claim 9 further comprising:~~

computer program code for receiving a carrier response to a generated unit request

call.

12. (Currently amended) <u>A computer usable medium including a computer program for</u>
<u>automated unit service requests from a telematics unit, comprising:</u>

<u>computer program code for setting a unit request call trigger at the telematics unit</u>
<u>from a call center;</u>

<u>computer program code for receiving a unit request call based on the unit request call</u>
<u>trigger; and</u>

<u>computer program code for configuring the telematics unit in response to the received</u>
<u>unit request call;</u>

~~The computer usable medium of claim 9~~ wherein computer program code for setting

a unit request call trigger comprises:

computer program code for receiving a subscriber service call at the call center;

computer program code for determining if the telematics unit is data upload

capable; and

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computer program code for configuring the telematics unit to initiate the unit request call at a predetermined time based on the determination.

13. (Original) The computer usable medium of claim 10 wherein computer program code for determining available enrollment data comprises:

computer program code for determining if a customer data record is expected.

14. (Currently amended) A computer usable medium including a computer program for automated unit service requests from a telematics unit, comprising:

computer program code for setting a unit request call trigger at the telematics unit from a call center;

computer program code for receiving a unit request call based on the unit request call trigger;

computer program code for configuring the telematics unit in response to the received unit request call;

computer program code for determining at the call center an available enrollment data; and

computer program code for configuring the unit request call trigger based on the determination; The computer usable medium of claim 10 wherein computer program code for determining available enrollment data comprises[[:]] computer program code for determining if a personal calling number is available.

15. (Currently amended) The computer usable medium of claim [[9]] 11 wherein computer program code for configuring the telematics unit comprises:

computer program code for performing a base configuration.

16. (Currently amended) The computer usable medium of claim [[9]] 11 wherein computer program code for configuring the telematics unit comprises:

computer program code for performing a base configuration; and computer program code for performing a personal calling configuration.

17. (Cancelled)

18. (Currently amended) The system of claim [[17]] 19, further comprising:

   means for determining at the call center an available enrollment data; and

   means for configuring the unit request call trigger based on the determination.

19. (Currently amended) A system for automated unit service requests from a telematics unit comprising:

   means for setting a unit request call trigger at the telematics unit from a call center;

   means for receiving a unit request call based on the unit request call trigger;

   means for configuring the telematics unit in response to the received unit request call; and The system of claim 17 further comprising:

   means for receiving a carrier response to a generated unit request call.

20. (Currently amended) The system of claim [[17]] 19 wherein means for configuring the telematics unit comprises:

   means for performing a base configuration; and

   means for performing a personal calling configuration.

21. (Currently amended) A method for automated unit service requests from a telematics unit, the method comprising:

   setting a unit request call trigger at the telematics unit from a call center;

   receiving a unit request call based on the unit request call trigger; and

   configuring the telematics unit in response to the received unit request call; The method of claim 1

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wherein the unit request call trigger is a condition detected to activate a function based on an event occurrence.

22. (Currently amended) The method of claim [[1]] 3 wherein the unit request call is received at the call center responsive to the unit request call trigger at the telematics unit.

23. (Currently amended) The method of claim [[1]] 3 wherein the unit request call is an automated inbound configuration call whereby the telematics unit and a subscriber cell phone is configured based on an available enrollment data and a MIN.